

Privacy Notice regarding the Complaints Procedure

This privacy notice explains what personal data JinkoSolar Holding Co., Ltd. and its affiliates (“**Jinko Solar**” or “**we**”) collects from you and processes when you use the Complaints Procedure.

The confidentiality of your report is our top priority.

1. Controller and data protection officer

The controller is:

Jinko Solar Co., Ltd.

JinkoSolar Center, Building 1, No. 1466, Shen Chang Road,
Minhang District, Shanghai, People's Republic of China.

You can reach our data protection officer Lizzy Chen at JKIS@jinkosolar.com.

2. Collection of data and confidentiality

It is possible to use the Complaints Procedure anonymously. However, you may voluntarily disclose personal data in the reporting process, in particular information about your identity, first and last name, country of residence, telephone number or email address.

Your report may also contain personal data of third parties mentioned in your report. The persons concerned are given the opportunity to comment. In this case, we will inform the persons concerned about the report unless it jeopardizes the purpose of the investigation. Your confidentiality is also protected in this case; no information about your identity is given to the person concerned and your report is not used in any way that would jeopardize your anonymity.

3. Purpose and legal basis for processing

The Complaints Procedure allows you to contact us and report circumstances regarding risks to human rights or the environment or violations of human rights-related or environment-related obligations if such risks or violations have arisen as a result of Jinko Solar itself, its affiliates or its direct or indirect suppliers of goods or services. We process your personal data to review the report you made using the Complaints Procedure and to investigate the risks and violations mentioned in the report.

Personal data is processed in the Complaints Procedure on the basis of our legitimate interest in detecting and preventing the above-mentioned risks and violations and thus preventing damage to us, our employees and business partners.

We also use your personal data in anonymized form for statistics on the number of reports, type of risks or violations reported, etc. These statistics do not contain personal data. The legal basis for anonymization is our legitimate interest in providing statistics to improve our Complaints Procedure.

4. Disclosure and transfer of personal data

The stored data can only be viewed by persons within our company who have been specially authorized to do so. If it is necessary to fulfill the aforementioned purpose, specially authorized persons from our group companies, if any, can also be authorized to view the data. Only a limited number of specially trained staff can access your report. These employees are under a special obligation of confidentiality and are selected to ensure that they will not have any conflicts of interest.

To perform the investigation, it may also be necessary for us to transfer your personal data to third parties such as law firms, criminal authorities, or competition authorities. Third parties may also process personal data. You may request a copy of the contract that ensures an adequate level of data protection.

If we disclose your personal data within the group or externally, an equivalent level of data protection is ensured by means of internal data protection regulations and/or corresponding contractual agreements.

5. Storage period

We only store personal data for as long as necessary to process your report. As a rule, we delete your report one year after the investigation has been closed.

We also store personal data if we are required to do so under statutory retention obligations. Subsequently, all personal data will be deleted.

6. Your rights

You have the right of access to information about the personal data stored processed by us. You may also request that your personal data be erased, rectified or that processing be restricted under the conditions and limitations set out in applicable laws.

You may object to data processing carried out on the basis of our legitimate interests at any time for reasons arising from your particular situation.

Finally, you have the right to lodge a complaint with a supervisory authority, if you feel that the processing of personal data concerning you infringes applicable laws.